

GOVANHILL NEWSLETTER



The Newsletter of Govanhill Housing Association

Spring 2022

Govanhill Week of Action



**Association, Council
and Community
Join Forces to Clean
Up Govanhill**

The Govanhill Week of Action took place from the 28th of Feb to the 4th of March and saw Glasgow City Council, Govanhill Housing Association and the wider community come together to deep clean a section of the neighbourhood.

Enforcement teams were also out including environmental health inspectors, community enforcement officers, commercial enforcement and public health officers to trace culprits of waste and take appropriate action.

This week came about as a result of the Govanhill Community Action plan, which has been incorporated within the Environmental Strand of Govanhill Thriving Places.



Continues inside...

Continued from cover...

Govanhill Week of Action

The aim was to take a co-ordinated approach to cleaning and enforcement by involving as many people and agencies as possible.

The Association supported the week of Action by participating in daily litter picks, and by providing dedicated support

for the week through our contractors Mears and John O Connor.

The week was a great success; however we are aware more work needs to be done. We look forward to future 'week of action' events covering even more of the neighbourhood.



The Week in Numbers



Fire Safety

Everyone's Responsibility



Severe damage was caused recently to a close in Govanhill when a pram was set on fire.

Scottish Fire & Rescue Service attended and extinguished the fire very quickly. Thankfully, no one was hurt. However, properties within the close suffered damage from the acrid and poisonous smoke.

We would remind all residents that landings, stairs and closes must be kept clear at all times. These are emergency exit routes.

Please do not store any items in the close including: prams, bicycles, toys etc/..



Translation Urdu

حال ہی میں گوونہیل میں ایک کلوز کو شدید نقصان پہنچا جب ایک پرام کو آگ لگا دی گئی تھی۔ سکاٹش فائر اینڈ ریسکیو سروس حاضر ہوئے اور بہت جلد آگ بجھا دی۔ شکر ہے، کوئی زخمی نہیں ہوا تھا۔ تاہم کلوز کے اندر موجود املاک کو بدبودار اور زہریلے دھوئیں سے نقصان پہنچا۔ ہم تمام رہائشیوں کو یاد دلائیں گے کہ لینڈنگز، سیڑھیاں اور کلوزز ہر وقت خالی رکھے جانے چاہئیں۔ یہ آپ کے ہنگامی خروج کے راستے ہیں۔ براہ کرم کسی بھی چیز کو کلوز میں اسٹور نہ کریں بشمول: پرامز، بائیسکلز، کھلونے وغیرہ۔

Translation Slovak

Nedávno došlo k vážnym škodám vchodu v Govanhill, kde bol podpálený detský kočík. Škótska hasičská a záchranná služba sa dostavila na miesto a požiar veľmi rýchlo uhasila. Našťastie sa nikto nezranil. Nehnuteľnosti v blízkosti však boli poškodené štipľavým a jedovatým dymom. Upozorňujeme všetkých obyvateľov, že chodby, schody a vchody musia byť vždy priechodné. Toto sú vaše núdzové východové cesty. Neodkladajte žiadne predmety pri vchodoch: kočíky, bicykle, hračky atď.

Translation Romanian

Daune grave au fost cauzate recent la o închidere în Govanhill, atunci când un cărucior a fost incendiat. Serviciul scoțian de pompieri și salvare a stins incendiul foarte repede. Din fericire, nimeni nu a fost rănit. Cu toate acestea, proprietățile din apropiere au suferit daune din cauza fumului usturător și otrăvitor. Reamintim tuturor locuitorilor că palierele, scările și închiderile trebuie să fie menținute libere în orice moment. Acestea sunt rutele de ieșire de urgență. Vă rugăm să nu stocați niciun articol în apropiere, inclusiv: cărucioare pentru copii, biciclete, jucării etc/..

We would also take this opportunity to remind everyone to ensure that front and close doors are kept closed at all times to avoid unwelcome visitors accessing your building.











اس موقع سے فائدہ اٹھاتے ہوئے ہم ہر کسی کو یاد دہانی بھی کرانا چاہیں گے تاکہ یہ یقینی بنایا جاسکے کہ سامنے کے اور بند دروازے تمام اوقات پر بند رکھے جائیں تاکہ ناپسندیدہ ملاقاتیوں کی طرف سے آپ کی عمارت تک رسائی سے بچا جاسکے

De asemenea, am profita de această ocazie pentru a reaminti tuturor să se asigure că ușile din față și din apropiere sunt ținute închise în orice moment pentru a evita accesul nedorit al vizitatorilor la clădirea dvs.

Chceli by sme tiež využiť túto príležitosť a pripomenúť všetkým, aby zabezpečili, že predné a blízke dvere budú vždy zatvorené, aby sa zabránilo vstupu nevítaným návštevníkom do budovy.

Keeping Govanhill Clean and Tidy: It

Keeping our area clean and tidy is important for wellbeing and a shared responsibility. It is up to residents not to litter, not allow our dogs to foul, and when needed, to arrange collection of bulk items with Glasgow City Council. Treating the area with respect is a duty of us all.

ISSUE:	WHO IS RESPONSIBLE?	
Dog fouling	 	<p>The Tenancy Agreement states tenants have to keep any pet under proper control and ensure it does not cause a nuisance in the house or locality. Dog fouling can be dealt with as a tenancy complaint if against a tenant of the Association however we do not have the legal authority to issue fixed penalty notices. This is done by the Environmental Task Force at Glasgow City Council who can be contacted on 0141 287 1058.</p>
Fly tipping	 	<p>Dumping large items on the street or in backcourts. The responsibility for issues such as fly tipping lies with the Environmental Task Force at Glasgow City Council. Issues can be reported anonymously by any member of the public on 0141 287 1058.</p> 
ISSUE:	WHO IS RESPONSIBLE?	
Graffiti	 	<p>The Association aims to remove offensive graffiti (e.g., sectarian, racist, obscenities etc) within 24 hours of notification. All other types of graffiti will be passed to Glasgow City Council to remove.</p> 
ISSUE:	WHO IS RESPONSIBLE?	
Vandalism	 	<p>The Association considers this a breach of tenancy and will actively seek to recover the costs of the repair work. Any act of vandalism that is carried out on property not owned by Govanhill Housing Association should be reported to the relevant department of Glasgow City Council. Vandalism can be reported at https://glasgow.gov.uk/</p>

Land and Merrylee is up to all of us!



ISSUE:

Hedges & gardens

WHO IS RESPONSIBLE?

The Tenancy Agreement outlines tenants have to take responsibility for ensuring their garden is clean, tidy and not causing a nuisance. The Association operates a garden maintenance scheme. This is for residents who are unable to maintain their garden due to ill-health and do not have family to assist. Glasgow City Council also operate their own garden maintenance scheme for eligible tenants.

ISSUE:

Bins

WHO IS RESPONSIBLE?

Glasgow City Council is responsible for bin collection. This includes if your bin is missed during collection. Glasgow City Council also offer a bulk uplift service (this is not a free service anymore). This can be requested on **0141 287 9700**. Tenants may be responsible for putting bins out for collection and ensuring that all rubbish is placed in the correct bin and only in the bins provided, not anywhere else.

ISSUE:

Bin areas

WHO IS RESPONSIBLE?

Tenants are expected to ensure bin areas are well maintained and refuse is properly disposed of.

ISSUE:

Abandoned vehicles

WHO IS RESPONSIBLE?

If you notice an abandoned vehicle, then this should be reported to the **Abandoned Vehicles Helpline** at Glasgow City Council on **0141 276 0859**. You will be asked to provide as much information about the vehicle as possible.

Tenancy Services: Behind the Scenes with our Housing Teams

Introducing: Claire McGraw as our new Head of Tenancy Services

In January 2022, the Association welcomed Claire McGraw as our new Head of Tenancy Services

Can you tell us a bit about yourself? What were you doing before you came to Govanhill?

I have worked in housing for approximately 20 years. Most of that time I was based in Easterhouse in a community-based housing co-operative. I love working in housing and am passionate about making a difference in people's lives.

Working for Housing Associations is very fulfilling & rewarding. I have worked in a variety of different roles which I hope will equip me well for this job.

What made you want to come and work in Govanhill?

There is nowhere in Scotland quite like Govanhill. It is diverse, unique and there is so much going on, it is a place with a lot of opportunities as well as challenges, and a strong community spirit I wanted to be a part of.

You have been here for a couple of months now, what are your first impressions of the area and the Association?

I am really enjoying my time. Its early days so I am still meeting people but so far everyone has been kind and welcoming. I have been out a lot in the community and I have thoroughly enjoyed chatting to residents.



In terms of first impressions I must be honest and say that I was shocked by the amount of fly-tipping and poorly kept backcourts, and this is an area that I will be focussed on over the next couple of months.

What are your hopes or aspirations for Govanhill and/or the Association?

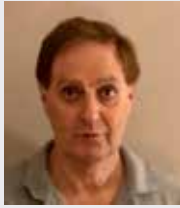
I am still getting to know the organisation, staff team, and residents so right now my plan is to continue doing that whilst reviewing policies, procedures, and performance.

There is no doubt in my mind that a massive part of my role is to ensure tenants voices are heard so I will be working with the staff team to ensure tenants are involved in our activities and decision making.

A Day in the Life of...

a Welfare Rights Officer

My day usually starts around 9.30 am. The first thing I do is catch up with my two colleagues Julie and Shamim. Quite often we'll have a chat about cases and appointments we have lined up that day. It also gives us a chance to discuss any new changes or anything topical relating to the world of benefits or anything else that might impact on our tenants.



Appointments usually start around 10am and all three of us usually have a fully booked day. This can involve tenants coming to see us or alternatively going out on home visits when that's what suits the individual tenant best.

Our cases come from a wide range of referrals, some made by Govanhill staff or alternatively from health staff or support workers who support tenants in the Govanhill area.

The one thing I can say for certain is that no two days are alike. Each new case brings its own individual set of circumstances which means it's vital that we are up to speed with any changes to benefits so we can offer accurate advice.

Govanhill is a great place to work. The people are so warm and welcoming. I've learned so much about people's countries and cultures, which I wouldn't be able to do to the same extent if I worked elsewhere in the country.

A Day in the life of...

a Slovakian Speaking Officer

"I wonder what this day will bring?"

I start by looking at my plan for the day, I usually have plenty of tasks in my diary, but first I check my emails, voice messages and WhatsApps for urgent messages I need to respond to first. There is usually something!



This could be anything from 'My Boiler is Broken' to 'Why has my Universal Credit been stopped' or 'my electric meter says 'Error'. What does it mean?'. I then must get details, phone numbers, photos, and any supporting documentation to help me deal with these issues as effectively as I can or else, I pass the query on to the relevant department, welfare rights, for example in the case of the Universal Credit claim.

My involvement does not stop there. There are calls and emails back and forth to arrange appointments and then remind people where they need to be, and when.

No two days are the same.

Working from home during lockdown brought additional challenges. Overnight, face to face contact was not possible anymore and so everyone needed to think of alternative ways to engage with the Association.

The pandemic has taught me patience, many people struggle with language and IT skills and I have learned how important it is to take your time with people.

Ideally, at the end of the day I will receive messages saying things like 'Thanks. Boiler working' or 'I went to South Seeds and they are helping me'.

Sometimes issues are beyond our control, my messages say things like 'I have been in contact with Universal Credit but I have had no reply'.

And so I will follow up on this and many other issues tomorrow, as well as picking up new ones – and continuing to support people to access the right services.

COST OF LIVING CRISIS: WHERE CAN I GO FOR HELP AND ADVICE?

It is hard to ignore the rising cost of living. Inflation is high, food prices are going up and many of us will see our energy bills double at the start of April, with further price increases expected later in the year.

This is a worrying time for many, particularly those on low incomes. Many people who have never struggled before are now having difficulty making ends meet.

It is important to remember that help is out there if you are struggling, there is no need to bear the burden of this alone.

We have gathered a list of local and Glasgow based resources to help tackle the increasing cost of everyday essentials.

Money and Debt Advice

Govanhill Law Centre can offer help with money and debt advice admin@govanlc.com
0141 433 2665

Citizens advice have comprehensive advice on debt online at www.citizensadvice.org.uk/scotland/debt-and-money/

The nearest Citizens Advice Bureau to Govanhill is in Bridgeton: **0141 554 0336**

The nearest citizens advice to Merrylee is in Castlemilk: **0141 634 0338**.

Money Advice Scotland offer support with money worries and have a telephone and text service.
<https://www.moneyadvicescotland.org.uk/>

Energy – Paying for Gas and Electricity

South Seeds (a community environment group in the Govanhill area) can help if you find yourself with energy debt or if you're unable to top up your meters, Call at **0141 636 3959** or come by the office at 514 Victoria Road.

South Seeds have provided us with the following tips to keep energy use down and save money.



Tips for saving gas

► DRAUGHTPROOF YOUR HOME

In older homes, most heat is lost from the many small gaps around doors and windows and along skirting boards. Consider getting draught excluders for your doors, or heavy curtains to cover a draughty window or front door. You can find our guide to how to draught proof a front door at - southseeds.org/category/resources

► USE TEMPORARY GLAZING FILM

If your windows are single glazed, adding temporary glazing film is a cheap way to reduce heat-loss through your windows. We have a how to guide at southseeds.org/category/resources

► ADJUST YOUR THERMOSTAT AND BOILER TIMER

As the weather gets warmer, it is important to adjust your heating controls. Check out our guide to adjusting your thermostat at southseeds.org/category/resources

Ask us if you would like us to explain how to use your heating controls more efficiently.

Tips for saving electricity

► SWITCH TO LED LIGHT BULBS

Some light bulbs consume a lot more electricity than others. LED light bulbs are the most energy efficient ones. You can find out more about LED lightbulbs at southseeds.org

► TAKE SHORTER SHOWERS

Electric showers are some of the most energy intensive appliances in the home. Taking shorter showers is one of the easiest ways to reduce your electricity use.

► TURN OFF APPLIANCES WHEN NOT IN USE

A large TV will use a lot of electricity if left on for many hours every day. It is usually a good idea to switch off your appliances at the plug, because appliances in standby mode can still use electricity.

Support with Rent and Benefits

It is important to continue to pay rent, as without this the Housing Association would not be able to provide vital services. If you have found yourself behind please don't ignore the situation; contact a rent officer who will work *with* you to find a solution.

To speak to someone about your rent, including if you are having trouble paying your rent please phone

Sandra Murray: **0141 433 2141**

Avril White: **0141 636 3662**

Loraine Jennings: **0141 636 3672**

Make sure you are claiming everything you are entitled to by seeking advice from our welfare rights team. Please phone **0141 636 3686** or email welfarerights@govanhillha.org

Food, Household Goods and Other Essentials

Urban Roots Free Food map can be found online at urbanroots.org.uk/freefood/ This map has a comprehensive guide to sources of free food across Glasgow.

- **People's Pantry:** 490, Cathcart Road. This offers affordable food and household supplies. Unfortunately, their membership is currently full, but you can ask inside to join their waiting list.

- **Al-Farooq Education and Community Centre:** Local Mosque and community centre who also provide a foodbank 32-38 Dixon Avenue, **0141 433 2686**
- **Al-Khair Foundation:** Local charity providing soup kitchen and foodbank.
- **Glasgow Southeast Foodbank:** Foodbank run by Trussell Trust **admin@glasgowse.foodbank.org.uk • 07456 868628**
- **Queen's Park Govanhill Parish Church Foodbank:** Fortnightly foodbank on Thursdays 10-12, 170 Queen's Drive, Glasgow G42 8QZ
- **The Sikh Food Bank:** Food bank and daily free meals available at Glasgow Gurdwara, 37 Albert Drive.
- **Merry Go Round:** affordable baby and children's items plus breastfeeding and parenting support



Govanhill Open Museum Brings First Heritage Mural to the Neighbourhood

Govanhill Open Museum, a project bringing the neighbourhood's unique stories and heritage out onto the streets, has launched its first mural!

Designed by residents in collaboration with artists Conzo Throb and Ciaran Glöbel, it brightens up the wall of A. Gray Motors at the corner of S. Annandale Street and Calder Street and features patterns and designs which are rich with meaning and were chosen by residents to reflect the diverse heritage of Govanhill.



Influenced by South Asian clothing and designs contributed for the mural by a resident from Sri Lanka.

This Middle Eastern design (especially popular in Iran, Turkey, and many Arab countries) can be spotted at numerous locations around Govanhill, including mosques and shops, as well as residents' homes.

This box, which belonged to the grandmother of a Govanhill resident, features a traditional Polish pattern of pansies. Wild flowers such as these can be seen in traditional designs across Poland, Slovakia, Ukraine, and nearby countries.

Kente (also known as mwestema, kete or chinkinko) is a Ghanaian textile, made of handwoven cloth, strips of silk and cotton. Similar designs can be seen in other types of weaving from around the world, including Central and Far East Asia, and South America.

This is the stained glass design above the door of Languide Synagogue on Niddrie Road. A member of the Jewish community in Govanhill highlighted its importance.



Similar motifs can also be seen in tenement tiles. The 4-petal flowers are influenced by the windows of Trinity Church on Daisy Street.

A popular Romanian embroidery motif, as featured on an almost 200-year old blouse brought to Govanhill from Transylvania.

Scottish tartan pattern from the kilt of a Govanhill resident. If you were making a tartan for Govanhill, which colours would you use?

The Celtic knot is an ancient design found across Ireland, Scotland, Wales, Cornwall and further afield.

The Claddagh, as seen in the stained glass Irish Diversity Window at Govanhill Library, is one of Ireland's most recognised and precious images, symbolising the purity of a cherished relationship.

This leopard print design was submitted by a Roma lady from Govanhill, and it is a prominent feature in local street fashion.

Community Noticeboards are Up and Running

Govanhill has five brand new community noticeboards! Find them in the following locations:

Samaritan House (79 Coplaw Street), Dixon Halls (656 Cathcart Road), Locavore (corner of Victoria Road and Calder Street), Govanhill Workspace (69 Dixon Road), Govanhill Park (near the S. Annandale Street entrance)

These boards will be bursting with regularly updated community information including:

Groups and activities, Local consultations and developments, Accessing support and other services, Learning and employment opportunities and Key local contacts.



Govanhill Locality Plan release

Two strands of the Govanhill Locality Plan, written by residents and staff, are being released in April. They reflect local priorities as expressed by Govanhill residents and provide a series of recommendations to meet local needs and aspirations.

The 'Collective Leadership, Co-Production, and Accountability' strategy is all about residents' involvement in service design and local decision-making processes.

'Govanhill Community Engagement and Information Strategy' will help local organisations to ensure that residents remain well informed about the vital services and opportunities in the area, with a special emphasis on reaching those who are most excluded.

For more information visit **govanhill.info/thriving-places**.

Get Updates About What Is Happening Locally

If you would like to receive up-to-date community information, please sign up to Govanhill updates here: **www.smartsurvey.co.uk/s/GovanhillUpdates/**. These updates are sent up to twice a month. You can unsubscribe at any time. You can also see these updates on **www.govanhill.info**.



Rent Restructure

The way We Calculate Your Rent Is Changing!

We are changing the way we calculate your rent. We are making this change so that the amount we charge you better reflects the size, type and amenities of the home you live in. We are calling this process a “Rent Restructure”.

We started this process back in 2019 with an external consultant (Arneil Johnstone) but our Management Committee decided that it was not the right time to

implement this due to the global pandemic. As we are now entering a calmer phase of the pandemic it has been decided that we will introduce the changes of the restructure in April 2023.

This Rent Restructure will see 70% of tenants see a decrease in the rent charge. The restructuring will be carried out over a 5-year



period and increases, and decreases will be capped.

During the next 7 months we will be running events to discuss this process in more detail and answer any questions you may have.

Management Committee Agree Below Inflation Rent Increase

In January, this year the Association consulted on the level of rent increase for the upcoming year. The response to the consultation was the highest the Association has ever had with around a quarter of all tenants sharing their views.

The Association consulted on increases of 3.6% and 4.1% based around the inflation figures for September 2021.

In real terms a rent increase of 3.6% would result in rents going up by around £3.36 per week on average and a 4.1% increase would see rents go up around £3.83 per week.

Most tenants who responded voted for a 3.6% increase, which was approved by the

Management Committee meeting March. This will take effect from 28th April.

We know that any increase in rent is unwelcome at a time of sharp rises in the cost of living. In January 2022 inflation rose to 5.5%, and at the time of writing it has risen to 6.2%. These rates provide challenges for the Association by increasing the cost of providing vital services.

If you are struggling with your rent, please contact the Association as soon as possible. We have dedicated Welfare Rights workers who can make sure you are able to access all the money you are entitled to. We are here to help, so please do not hesitate to get in touch. You can email welfare.rights@govanhillha.org

Has your Household Changed?



We Need You To Tell Us!

We know that life changes and sometimes so does the makeup of your household. It is particularly important that you inform us if there have been any changes to your household, or if you expect changes.

As part of the Scottish Secure Tenancy the Association will consider any request for someone to join your household or an assignation, sublet or a joint tenancy.

Reasons we might refuse include if you are under an order for eviction, or we suspect overcrowding or that you propose to receive a payment or unreasonable rent. A full list of reasons for refusal can be found in your tenancy agreement

To let us know about a change contact your Housing Officer directly or email **checkin@govanhillha.org**

Ukraine Crisis: Taking in a Refugee

Govanhill Housing Association will support any tenant taking in a refugee under the British Government Homes for Ukraine Scheme.

If you intend to offer a room in your home there is no need to apply for permission to accept a lodger. We do however need to know this information so please just let your Housing Officer know or email **checkin@govanhillha.org**

More information about the Homes for Ukraine Scheme can be found online at **<https://homesforukraine.campaign.gov.uk/>**



Development Update

Replacement Windows and Kitchens Delayed by Covid Now Onsite

Due to covid restrictions and associated issues with materials our programme of works for 2019/20 was delayed. This included replacement kitchens and windows. We are pleased to let you know that both contracts are now on site, and the relevant tenants have been informed of the works taking place.

Everwarm are on site with a window replacement contract. Another of our framework contractors, CCG, are on site doing kitchen replacements to various properties. Both contracts are likely to finish in June. We would like to take this opportunity to thank our tenants for their patience.

Refurbishments in South West Govanhill and Common Repairs

The Association is also progressing the current programme of refurbishments in South West Govanhill as well as common repairs. The covid-19 pandemic, brexit and associated

supply chain issues have had an impact on these projects, however works are now underway.

The Merrylee Coffee Morning is Back!



Anyone who lives in Merrylee and is looking to meet new people over a cup of tea or coffee can head down to the Cathcart Bowling Club 74 Ashmore Road every Tuesday from 10am till 12noon. These will run until the end of June before restarting in August.



Contents Insurance

Protect the Things You Love from Damage or Theft

Although Thistle provides specialist tenant insurance, other insurance providers are available.

The Association does not insure your furniture, belongings and other personal items in your home against theft, fire, vandalism, burst pipes and other household risks. It is a good idea to consider taking out insurance to protect essential items. Particularly at a time of reduced incomes when finding the cash to replace these items could be a source of stress or hardship.

Why do I need it?

Contents insurance is designed to help protect your possessions. No matter how careful you are, there's always a risk that your belongings could be broken, damaged or stolen so home contents insurance can help provide peace of mind.

Where can I get home contents insurance?

To help you decide whether home contents insurance is right for you, Govanhill Housing Association has teamed up with Thistle Tenant Risks and Ageas Insurance Limited who provide specialist Tenants Contents Insurance policies.

How do I get further information?

- Ask your housing officer for an application pack.
- Call Thistle Tenants Risks on **0345 450 7288**
- Alternatively, please visit the **www.thistletenants-scotland.co.uk** for more information or to request a call back.

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Samaritan House Office

Our office continues to be open for face-to-face meetings on an appointment basis. This has been the case since we were permitted by government regulations to do so Staff have also been working hard meeting tenants in their homes and in the local area.

In the next few weeks we will begin to open up further to enable customers to make face to face appointments with staff around a wider range of issues.

For contact details for all our staff see the reverse of this newsletter.



How to Contact our Staff

By Phone

Repairs

For repairs during office hours please phone **0141 636 3669, 0141 636 3634 or 0141 636 3654**

Repairs Out of Office Hours

Out of Hours Emergency Repairs Emergency Heating Repairs – City Technical Services on **0333 202 0708**

Out of Hours Health and Safety Emergency Internal Repairs – call MEARS on **02035893140**

Other Out of Hours Emergency Repairs – Pointer Call Handling Service, **0141 552 8647**

Welfare Rights

The Association has support available for tenants who need to apply for benefits or Universal Credit. Please phone our welfare rights team on **0141 636 3686** or email **welfarerights@govanhillha.org** if you require assistance.

Rent

To speak to someone about your rent, including if you are having trouble paying your rent.

Sandra Murray: 0141 433 2141

Avril White: 0141 636 3662

Loraine Jennings: 0141 636 3672

Contact the Association by email at **checkin@govanhillha.org**

To contact a member of staff by email, please put their name in the subject heading and use **checkin@govanhillha.org**

Housing Staff

If you are unsure who your housing officer is, please refer to our website.

Avril Stewart	Housing Services Manager	0141 - 636 - 3655
Margaret-Ellen Gunn	Senior Housing Officer	0141 - 636 - 3650
Gordon Hill	Senior Housing Officer	0141 - 636 - 3645
David Sherwood.....	Housing Officer	0141 - 636 - 3683
Katy Bridgestock.....	Housing Officer	0141 - 433 - 2146
Debbie McNally	Housing Officer	0141 - 636 - 3651
Philip Smith	Housing Officer	0141 - 636 - 3667
Mandy Devlin.....	Housing Assistant.....	0141 - 636 - 3681
Tahira Naveed	Housing Assistant.....	0141 - 636 - 3649
Patricia Moran	Housing Assistant.....	0141 - 636 - 3671
Sima Moradi.....	Housing Assistant.....	0141 - 636 - 3653

Factoring Team

Sandy Thomson.....	Factoring Manager	0141 - 636 - 3679
Heather Batchelor	Factoring Officer	0141 - 636 - 3673
Ruby Khosla	Factoring Assistant.....	0141 - 636 - 3666
Matthew Cameron	Factoring Officer	0141 - 636 - 3635