

Environmental Residents' Group Meeting Minutes

Date: 28 April 2026

Meeting: Environmental Group Meeting

Attendees

Environmental Group members and residents and GHH Staff.

1. Welcome and Introductions

The meeting opened with a welcome to all attendees. Members discussed the purpose of the Environmental Group and the importance of creating an inclusive and positive environment for participation.

2. Group Ground Rules

The group agreed a set of ground rules to guide future meetings and discussions:

- Be action focused.
- One person speaks at a time.
- Respect other people's opinions and experiences.
- Maintain confidentiality.
- Do not mention individuals by name when discussing issues.
- Be sociable, welcoming, and inclusive.
- No hierarchy within the group. All members have an equal voice.
- Work together positively and constructively.

Members agreed that these principles will help create a respectful and productive group environment.

3. Community Representation

The group discussed the importance of ensuring a wide range of voices are represented within the Environmental Group.

Agreed on having a chair managing the meeting.

4. Other Matters Discussed

- Updates were provided on various ongoing projects, including recent progress and upcoming activities.
- Upcoming Action Weeks were discussed, including opportunities for resident involvement and environmental improvements.
- Information was shared regarding recent and upcoming awards.
- Concerns were raised about the quality and completion of close painting works.
- The group highlighted the need to improve communication with letting agents, particularly regarding property management and environmental issues.
- A discussion took place around abandoned vehicles and the impact they have on the local environment and community appearance.
- The need for a dedicated internal contractors for close cleaning and garden maintenance
- Concerns were raised regarding ongoing issues with bin collections and interactions with waste collection services.
- The group agreed to explore developing a bedbug awareness campaign, focusing on prevention, reporting, and treatment.
- The creation of information cards with QR codes was suggested to provide residents with easy access to key information, reporting tools, and support services.
- The impact of landlord-related infestations on neighbouring properties and the wider community was discussed, including the need for improved communication and coordinated action.

5. Agreed Actions

1. Review and report concerns relating to abandoned vehicles.
2. Investigate opportunities to increase resident representation and participation.
3. Raise bin collection issues with the relevant service provider.
4. Develop a bedbug awareness campaign and supporting materials.
5. Design information cards with QR codes linking residents to relevant services and reporting mechanisms.
6. Consider approaches for addressing the wider impact of infestations originating from privately rented properties.

6. Date of Next Meeting

25.08.2026